Windberg

 A Monthly Newsletter for CSSMCW and CSSIMMW Employees

Autism Acceptance Month

April is Autism Acceptance Month, a time dedicated to promoting understanding, inclusion, and support for individuals with Autism Spectrum Disorder (ASD). This year holds special significance as the Autism Society of America commemorates its 60th anniversary with the "Autism Is" campaign, highlighting the diverse experiences within the Autism community and emphasizing the importance of evidence-based support.

Autism Spectrum Disorder is a complex, lifelong developmental condition that affects communication and interaction in unique ways for each individual. Early recognition of autism's signs and understanding typical developmental milestones are crucial for parents and caregivers to provide timely support.

In alignment with this mission, CSSMCW's pediatric therapy team offers integrative therapies—including physical, occupational, and speech therapy—for children with various impairments, including ASD. Our dedicated therapists collaborate to help each child reach their fullest potential. To learn more about how our services can benefit your child, please contact our Pediatric Therapy Team at 814-467-3465.

As we observe Autism Acceptance Month, let's commit to fostering an inclusive society where individuals with autism are supported and empowered to thrive.





Healthcare Volunteer Week

National Volunteer Week was established in 1974 to recognize and celebrate the efforts of volunteers across the country. It is a time to honor and thank volunteers for their commitment to patient care and their compassion toward patients, staff, and the community.

Currently, there are about 100 volunteers that volunteer for the hospital, Windber Hospice, and Windber Health Care Foundation Auxiliary. Thank you to all of our volunteers. Your commitment to patient care and selfless acts of kindness helps us improve patient care every day.

Health Care Observations 4 Helping Hands Fund 5 In Case You Missed It 6 Grateful Patient Comments 8

HR Corner



April Anniversaries

40 Years Cynthia Brumbaugh 40 Years Renee Adams Niomie Collins 24 Years 24 Years Mark Chaney 20 Years Erin Goins 20 Years Amy Hoopes 20 Years Jon Dusack Michele Kline 20 Years 14 Years Thresa Kostan 12 Years Carol Booth 11 Years Morgan McCombie 11 Years Jocelvn Brant 10 Years Shannon Faith Tonya McCool 8 Years 8 Years Melanie Meier 7 Years Rachel Cassidy 7 Years Shanna Lesneski 7 Years Preston Lehman 7 Years Kristy Wilson 5 Years Danielle Shaffer 5 Years Greg Whorral Michael Moslak 5 Years Mikaela Poorman 4 Years 4 Years Xiaoying Lin 4 Years Jodi Youngdahl 3 Years Michele Shawley 3 Years **Diane Weyant** 3 Years Gieta Gresh 3 Years Paige Leftwich 3 Years Craig Hall 3 Years Holly Rutledge 2 Years Bruce Hess 2 Years Carol Mihalaki 1 Year Paul Tedeski Michael Grossman 1 Year 1 Year Mckenzie Toth 1 Year Daretta Paul

Welcome to Windber!

March New Hires



Alicia Archangelo Physical Therapist, Windber Sports Complex



Michele Charlton Registered Nurse, Wing III Inpatient Unit



Shawn Hanna Nurse Extern, Wing III Inpatient Unit



Harry Jenkins Director, Operating Room

4/10

4/11

4/11

4/11

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4/14

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4/15

4/15

4/17

4/17

4/17

4/17

4/18

4/18

4/1 Barbara Livingston John Kamzik 4/1 Alexandra Novak 4/2 4/3 Katelyn Moran 4/3 Jordan Makin 4/6 Thomas Anders 4/6 Amanda Bowers 4/6 Jesse Stratton **Rosemary Brant** 4/7 4/8 Traci Feist 4/8 Carolee Thomas 4/8 Michael Vuckovich 4/8 Kelsey Stewardson Hope Paros 4/8 4/9 Pamela Stossel 4/9 Randi Keim-Smith Jessica Kutruff 4/9 4/10 Kristine Marisa Erik Niel 4/10 4/10 Ming-Wen Hu



Heather McBee Certified Nurse Aide, Hospice Home Care



Marcy Swallow Secretary, Windber Sports Complex



Cody Weaver Security Guard, Security



April Birthdays

Kimberly Oleksa

Gregory Kutsick

Daniel Sewak

Zoe Horvath

Regina Yonish

Tammy Susko

Marlene Singer

Gloria Webb

Nicole Kuhar

Paula Ridilla

James Reavel

Austin Pudliner

Kimberly Carrick

Teresa Bullington

George Lashinsky

Helen Bair

Leah Fox

Jeffrey Lavanier

Tyshaun James-Hart

Trudi Brown

Jessica Widmann Lab Tech, Laboratory



4/18 Marissa Long 4/18 Caleb Myers Patricia Snyder 4/19 4/20 Angela Blough 4/21 Albert Chromy 4/21 Tonya McCool 4/22 Anne Zolnosky Kavla Baldwin 4/22 4/23 Michele Rozich 4/23 April Hicks 4/23 Rebekah Phillippi Cynthia Brumbaugh 4/24 4/25 Diana Grabill Sheila Cooper 4/25 4/28 Leah Askey 4/30 Brenda Spinelli Stephanie Thiel 4/30 4/30 Kristen Russo

Available Positions

Join our team or share the opportunities with your family and friends.



See full descriptions and application instructions at windbercare.org/careers

FULL-TIME POSITIONS CNA - Hospice Inpatient Unit Provides nursing care to patients.

Credentials Coordinator Coordinates physician credentialing process and provides administrative support.

LPN - Med-Surgical/Telemetry Provides care and clinical oversight.

Medical Assistant – WindberCare Surgical Associates Provides clerical support.

Medical Office Secretary – WindberCare Surgical Associates Provides clerical support.

Phlebotomist

Performs customer service tasks, specimen collection in hospital and off site.

Physical Therapist – Early Intervention / Pediatrics

Helps prevent, correct, and alleviate

impairment and functional limitations.

Radiology/CT Tech [also available as Part-time] Performs radiographic procedures using independent judgment. (\$5,000 sign on bonus for full-time, \$2,500 for part-time)

RN - CCU/Med-Surgical/Telemetry Provides routine nursing care for the critically ill or critically injured patient.

RN - Home Health Provides nursing care and patient and family education.

RN - Hospice Home Care *[also available as Casual]* Provides care and teaches patients and families home care skills.

Sterile Processing Technician

Performs sterilization, assembly, and storage of medical supplies and equipment.

PART-TIME POSITION

RN - Hospice Inpatient Unit Provides care and teaches patients and families home care skills.

HR Corner

CASUAL POSITIONS

CNA - Hospice Home Care Provides basic nursing care to patients within their home setting.

Medical Tech or Medical Lab Tech

Performs testing, equipment maintenance, quality control, maintains records.

Registration Clerk - Patient Access Registers inpatient, outpatient, and emergency room patients.

Speech Therapist

Plans, develops, and administers speech therapy services.

Speech Therapist - Home Care

Plans, develops, and administers speech therapy services.

Save your 'Caught You Caring' awards for rewards!

How to give a 'Caught You Caring' card:

- 1. Download recognition cards on Wintranet.
- 2. Fill out the card with the employee's information & how you caught them going above an beyond their role to provide care and compassion to patients or co-workers.
- 3. Send recognition cards to Jennifer Blazosky in HR Mailbox C-32.

Redeem your cards (valid for 12 mos. from date on card) by contacting Jennifer Blazosky in HR.

4 cards for café coffee or soda voucher, 6 cards for café \$5 lunch voucher, 10 cards for CSSMCW logo cup

ASU Emily Ivock Rachael Frazier

Centralized Scheduling Lori Jacobs

> **Dietary** Nikki Stiles

ER Caleb Myers Craig Hall

HealthStyles McKenzie Baer

Home Health Michelle Corradini Natasha Barto Codi Rose **Hospice** Michelle Bobak Jessica Rauchet Helen Bair Bonnie Bendel-Costa

Patient Access

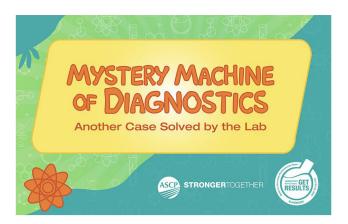
Dawn Clark Jennifer Darr Christine Wilkins

WindberCare Surgical

Amanda Taylor Amy Plummer Melissa Spisak Zoe Horvath

Wing III

Vanessa Shelmire Tammy Susko Sarah Hamaty Jordan Makin



Medical Laboratory Professionals Week

APRIL 20-26 2025

Medical Laboratory Professionals Week (MLPW) is an annual celebration of medical laboratory professionals and pathologists who play a vital role in health care and patient advocacy. In its 50th year, Medical Laboratory Professionals Week takes on a fun, Scooby-Doo inspired twist with the theme "Mystery Machine of Diagnostics: Another Case Solved by the Lab"! Just like the Mystery Machine solved mysteries, our labs are the "Mystery Machine of Diagnostics," solving medical mysteries to ensure patient well-being.

Thanks to our Lab team for their hard work!



Access Week, held **March 30-April 5**, honors the vital contributions of Patient Access teams. These professionals play a crucial role in a hospital's success by gathering accurate patient demographics and insurance information at registration. Their work ensures timely payments, reduces penalties, and supports the hospital's financial health.

We appreciate all you do each day!



HEALTH INFORMATION PROFESSIONALS WEEK

Health Information Professionals Week, **April 21–25**, **2025**, honors the dedicated experts who manage, protect, and ensure the accuracy of health data. Their work is essential in maintaining patient records, supporting quality care, and safeguarding sensitive information.

Join us in celebrating these behindthe-scenes heroes who keep healthcare running smoothly!



ADMINISTRATIVE PROFESSIONALS' DAY

National Administrative Professionals' Day recognizes the professionals who keep offices running smoothly every day. The day recognizes those employees who keep offices organized and efficient. While organization is key to their success, their flexibility and ability to handle the unexpected make them valuable to any business.

They are truly the glue that holds us all together, and for that we thank you!

April is OT Month



April is Occupational Therapy Month, celebrating the vital role occupational therapists of in rehabilitation and daily function. Whether recovering from injury or managing long-term wear, these specialists provide exercises to restore mobility and independence. From simple movements like getting out of bed to complex transitions, they ensure safe, effective recovery. Their expertise strengthens muscles, offers solutions when challenges arise, and improves quality of life for all ages.

Thank you to our Occupational Therapists for your dedication to patientcentered care!



Did you know that we have a fund to help employees who are facing financial challenges or have experienced a death in the family?

It's called the Helping Hands Fund, and it's funded by donations made by CSSMCW and CSSIMMW employees like you. By pooling our resources, we can make a difference in the lives of others.

Contributions are usually made through payroll deduction on an ongoing basis, but lump sum contributions are also accepted via check. All donations are tax deductible. A

committee comprised of contributing members meets regularly to review requests and make distributions.

You can participate in Helping Hands in several ways!

- 1. Donate any contribution makes a big impact!
- 2. Join the committee to help with fund distribution decisions.
- 3. Request funds for an employee in need.

"No act of kindness, no matter how small, is ever wasted."

Helping Hands Form			
Name:		Today's Date: _	
Dept.:		Phone:	
□ I'd like to	donate to the Helping Hands Fund by:	Enclosed Check Pay	roll Deduction
□ I'd like to join the Helping Hands committee to help with fund distribution.			
I'd like to request funds for a co-worker: (Recipient Name)			
What event triggered this hardship? (Please be specific. Examples: illness, spouse laid off, etc.)			
What is the greatest area of need? (Examples: utility payments, medical expenses, travel expenses for			
medical care, food/clothing, etc.)			
All information on this form is considered confidential and is not to be shared. You may be contacted if additional information is necessary. You will be notified of the committee's decision after the next regular meeting.			
Please submit your completed form to Amanda Weaver in the Pharmacy - mailbox C41.			
Helping Hands Committee Use:	Date Rec'd: Rec'd by: Approved or Declined. If declined, reason:		

Thank you to all who share or interact with us on Facebook/ Instagram/LinkedIn; sharing our posts with your family and friends (or inviting them to follow our page) helps us expand our reach and stay top of mind when they are looking for services.





► Thank you to 1st Summit Bank Employee Foundation for their \$1,050 donation to the JMBCC. By purchasing and wearing the "Just Cure It" shirt, employees were eligible to wear jeans each Friday in October.

▲ Windber Hospice volunteers lovingly create Memory Pillows like this one, made from a piece of clothing, a favorite blanket, or even a well-worn apron. These special keepsakes serve as a comforting reminder of a loved one, bringing back memories of their warmth and presence. ♥ We are honored to offer this heartfelt gift as part of our commitment to compassionate care.







DEPARTMENT UPDATES



AMBULATORY SURGERY UNIT

• <u>Congratulations</u> to Emily Ivock for her new role as ASU Charge Nurse!

FOUNDATION/MARKETING

• **Dress Down Fridays** - To dress down on a Friday, you are asked to donate \$1 to the Foundation Office per week. The money is donated to a local charity to show our community support. If you have questions regarding appropriate dress, please speak with your manager or refer to the dress code policy on the Wintranet.



HEALTHSTYLES

• To help promote employee workplace wellness, any CSSMCW or CSSIMMW employee may use the HealthStyles walking track at any time during fitness center hours (M-Th 6am-8pm, Fri 6am-6pm, Sat/Sun 7am-2pm). All employees must visibly wear their employee ID badge while walking for identification and safety purposes.



Next Deadline: April 18

Submit updates, articles, or events to <u>nsamuel@windbercare.org</u>

HOME HEALTH & HOSPICE

• **Bereavement Support Group** - Join Hospice Chaplain Gieta Gresh the last Tuesday of every month for the Caring Group from 4-5 p.m. in Windber Place. The meetings are not just for people who lost loved ones in the Hospice program, but rather for anyone who has lost a loved one.

HUMAN RESOURCES

• **<u>OPEN ENROLLMENT</u>** is May 19-23. More information will be available in the May newsletter.

• **403(b)** - Dave Neumann, our 403(b) advisor with Empower Retirement, will be available for one-on-one appointments with employees from 8 a.m. to 5 p.m. on the dates below. Contact Dave directly at dneumann@seltzerfinancial.com or 814-533-1945 to schedule an appointment.

April 11, May 9

WINDBERCARE SURGICAL & BARIATRICS

Weight Loss Surgery Support Group - Join us on Tuesday, May

20 at 5:30 p.m. in Windber Place. Carol Booth, RD, LDN will present "Grocery Shopping Tips and Meal Planning." This support group is FREE for anyone in any stage of their weight loss journey. Questions? Call Gretchen at 814-467-3903.





Join Us for the **Spring Craft Show**

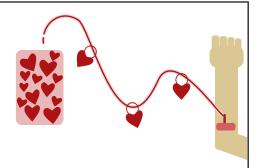
Thursday, May 1 • 8 a.m. - 2 p.m. 3rd Floor Connecting Corridor

UPCOMING BLOOD DRIVE

APRIL 17 - 9 AM - 1 PM - WINDBER PLACE

To schedule, go to Click "Make an appointment"

- Enter group code UW491 or search by zip code to find our drive
- If you cannot schedule online, please call 412-209-7000



Grateful Patient Comments

"Dr. Hinson, Ben, Tiffany, Jennifer, and night staff: thank you so much for the outstanding care you provided to me. It was frightening having a 214 heart rate, but thank you for bringing it back to normal. You all went above and beyond to help me feel better. I pray God will bless you all and give you many wonderful years in your chosen profession. I will do my part to drink decaf. LOL"

"I was put on two different meds by two different doctors who are really trying to help me. The meds, I believe, had side effects. These were for stomach issues and kidney disease. I got a really bad headache that just kept getting worse as the night went on. At 4:30 am, I was squeezing my head trying to ease the pain. I explained the situation and said I would have just grabbed aspirin but I didn't know enough about the new meds. Kristi was my nurse and another very kind woman put the IV in. Dr. Paul looked at my eyes with a light and said it was a migraine. He said he was going to give a cocktail of meds that should help. I was embarrassed that I was at an ER for a headache of all things. No one gave any negative comments about it. I was treated very well and can't thank these three people enough. I felt cared for and comforted. Thank all of you so much.

> "I had an outpatient procedure yesterday and was incredibly impressed by the professionalism and compassion of the Ambulatory nurses and staff. Their kindness and attentiveness throughout the entire process made a significant difference in my experience. I truly appreciate their exceptional care. Keep up the great work!

> > Did a patient have something great to say about an employee or services they received? Tell us! Share grateful patient comments with nsamuel@windbercare.org

"Kelly Adams and her staff were wonderful. The registration process was smooth and I didn't wait long to be seen. Kelly did a great job explaining injury & the x-ray results. She and her staff were beyond amazing. "

"The Joyce Murtha Breast Care Center is the best place I've been. So, so caring and super nice. I never want to go to get a mammogram anywhere else."

Employee Spotlight

Employee Spotlight

POSITION: Development & Fundraising Administrator

DEPARTMENT: Foundation

YEARS OF SERVICE: 23 Years

What drew you to CSSMCW originally? And how has it changed? I first started here as the front desk/membership coordinator at

HealthStyles. Then, I slowly started to get involved with the Foundation department and got to use my communication skills and community connections to be successful in fundraising.

Any favorite line from a movie?

Meet

Kim

Dleksa

"Do you understand the words that are coming out of my mouth?" - Rush Hour

What's the best vacation/travel spot and why?

Maui -It is beautiful! I wish I could live there... I love listening to the ocean and would enjoy the beautiful scenery!

What do you like to do in your spare time?

I love watching movies, going for long walks at the beach and reading smutty books!

What do you like to do on your days off? Relax on the couch watching Hallmark movies.

What is the first concert you attended?

Bryan Adams at the Civic Area. When I was in middle school my best friend won 2 tickets on the radio. I'm still socked that my friend's parents just dropped us off by ourselves!

What is the first thing you would buy if you won the lottery?

A beach house.



Barton

POSITION: Exercise Physiologist

DEPARTMENT: HealthStyles

YEARS OF SERVICE: 3 Years

What do you love most about your job? I love educating my clients as well as forming great relationships with them. There are way too many myths in the health and fitness industries, and

I am determined to pass on the correct and beneficial information so that people can achieve the results they want in a healthy and effective way.

What inspired you to work in the medical field? My passion for exercising and the physical/mental benefits that accompany it. I became a much more positive and energetic person once I started consistently exercising and eating healthy, and I want to help others realize that they are able to achieve these things too.

As a kid, what did you want to be when you grew up? I always wanted to be a famous singer and pianist.

What do you enjoy doing when not working?

My favorite thing to do is volunteer at the Humane Society of Somerset County and socialize the animals as well as make sure they get their exercise. I also love playing my piano, powerlifting, reading, and spending time with my husband and our fur-babies!

What would most people be surprised to learn about you? Before I went to college for Exercise Science, I went for music, and I trained under a professor from Juilliard.

If you had to eat one meal every day for the rest of your life, what would it be? I would pick ice cream without hesitation.

What are three words that best describe you? Passionate, empathetic, and dedicated.

Wellness

SPICY PORK TENDERLOIN SALAD

Ingredients

PORK: 1/2 tsp salt 1/2 tsp ground cumin 1/2 tsp ground cinnamon 1/2 tsp chili powder 1/4 tsp pepper 1 pork tenderloin (1 pound) 2 tsp olive oil 1/3 cup packed brown sugar 6 garlic cloves, minced 1-1/2 tsp hot pepper sauce

SALAD:

4-1/2 tsp lime juice
1-1/2 tsp orange juice
1-1/2 tsp Dijon mustard
1/2 tsp curry powder
1/8 tsp pepper
2 Tbsp olive oil
1/4 tsp salt
1 package (6 oz) fresh baby spinach

Recipe from Taste of Home

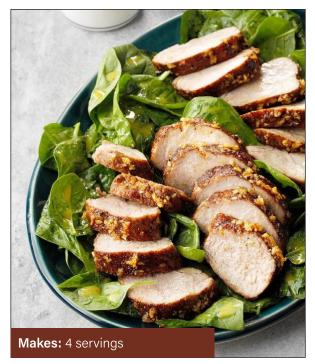
Preparation

1. Combine the salt, cumin, cinnamon, chili powder and pepper; rub over pork.

2. In a cast-iron or other ovenproof skillet, brown pork on all sides in oil, about 8 minutes. Combine the brown sugar, garlic and hot pepper sauce; spread over pork.

3. Bake at 350°, until a thermometer inserted in pork reads 145°, 25-35 minutes. Let stand for 5 minutes before slicing.

4. For vinaigrette, in a large bowl, combine juices, mustard, salt and pepper; gradually whisk in oil. Toss vinaigrette with spinach. Place spinach on serving platter; top with sliced pork. If desired, drizzle with pan juices.



NAKED FISH TACOS

Ingredients

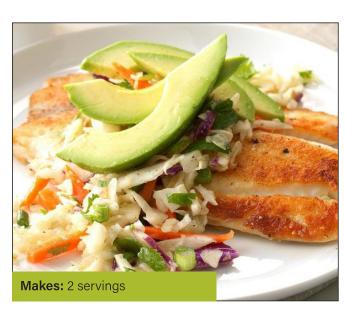
1 cup coleslaw mix
1/4 cup chopped fresh cilantro
1 green onion, sliced
1 teaspoon chopped seeded jalapeno
pepper
4 teaspoons canola oil, divided
2 teaspoons lime juice
1/2 teaspoon ground cumin
1/2 teaspoon salt, divided
1/4 teaspoon pepper, divided
2 tilapia fillets (6 ounces each)
1/2 medium ripe avocado, peeled and sliced

Preparation

1. Place the first 4 ingredients in a bowl; toss with 2 teaspoons oil, lime juice, cumin, 1/4 teaspoon salt and 1/8 teaspoon pepper. Refrigerate until serving.

2. Pat fillets dry with paper towels; sprinkle with the remaining salt and pepper.

3. In a large nonstick skillet, heat remaining oil over medium-high heat; cook tilapia until fish just begins to flake easily with a fork, 3-4 minutes per side.



4. Top with slaw and avocado.

Wellness

Feed your gut microbiome

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This microbiome consists of trillions of microbes coexisting on your skin, in your mouth, eyes, lungs, and genitals. The gut microbiome receives the most attention, as digestive health is important to overall health.

A healthy gut microbiome keeps harmful agents out and allows healthy agents to populate. The microbes of the gastrointestinal (GI) tract digest nutrients, synthesize vitamins, and create fuel for cells that line the GI tract. A healthy gut microbiome also supports your immune response. When all is right in the GI tract, the good microbes keep the bad in check.

However, there may be times when the harmony is out of balance, known as dysbiosis. This imbalance can result from too few good microbes or an excess of bad ones, as in these scenarios:

- Frequent use of antibiotics
- Catching a gastrointestinal virus
- Taking potent medications
- Drinking or eating contaminated water or food
- Conditions such as inflammatory bowel disease

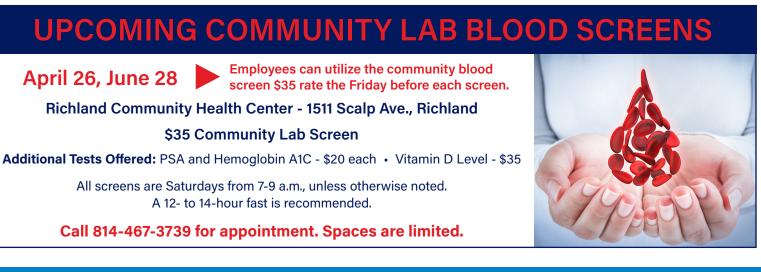
What can you do today to improve the health of your gut microbiome? It's all about your diet. Adding prebiotics (dietary fiber used as fuel by the microbes) or probiotics (foods with live beneficial microbes) can help.

- Add more fiber-rich foods to your diet. Read food labels for foods with 3–5 g of dietary fiber per serving.
- Make easy swaps like wheat or whole-grain bread, pasta, cereals, and brown rice instead of the processed white versions.
- Make oats part of your daily breakfast: Add oatmeal, granola with yogurt, or oatcakes to your breakfast, or add oats to your smoothie.
- Eat more plants. Challenge yourself to eat half a plate of fruits or vegetables at lunch and dinner. Try plant-based protein sources like beans, peas, lentils, edamame, or tofu.
- Increase the variety! Choose fruits and vegetables from the different colors of the rainbow.

Include microbe-containing fermented foods:

- Make yogurt or kefir, a fermented milk drink, a regular part of your diet.
- Include fermented vegetables like kimchi and sauerkraut and fermented soybeans like miso, natto, and tempeh.
- Try kombucha, a sour-tasting fermented tea located in the grocery store's refrigerated section.

To focus on fiber:



Give Talk 101 A FREE class to help mothers & daughters navigate adolescence



Being a pre-teen girl can be tough. Being the mom or caregiver of a pre-teen girl can be tough, too sometimes. There may be subjects that can be uncomfortable to talk about. **Windber GYN Associates** is here to help both moms or caregivers and daughters navigate tricky topics of adolescence, such as puberty, menstruation, body changes & hygiene, and self esteem/self respect.

> One-time class held on: Monday, April 21 at 11 a.m. Tuesday, June 10 at 5:30 p.m.

CSSMCW Windber Place 600 Somerset Ave., Windber



A FREE class to help women during this stage of their lives



Join us for some light refreshments as we talk about the obstacles of menopause and how to relieve symptoms. Topics will include hormone changes, natural and medication based symptom relief, sex during and after menopause, and osteoporosis prevention.

Windber GYN Associates is here to help!

One-time class held on: Tuesday, May 6 at 5:30 p.m. Thursday, July 24 at 5:30 p.m.

CSSMCW Windber Place 600 Somerset Ave., Windber

SPONSORED BY:



REGISTER TODAY! Call 814-467-3176 or email cdusack@windbercare.org



WWW.WINDBERCARE.ORG/GYN

ANY WORKFORCE MEMBER MAY CONTACT THE COMPLIANCE HOTLINE TO REPORT A POTENTIAL COMPLIANCE ISSUE.

CSSMCW is dedicated to adhering to the highest ethical standards, and accordingly, recognizes the importance of compliance with all applicable state and federal laws. Therefore, healthcare compliance is something that every hospital employee should focus on throughout their work day. If you have an concerns, it is important that you report them. This allows our organization to be on top of potential issues and document our compliance efforts.

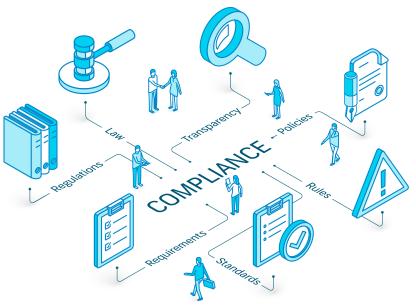
To report a potential compliance issue, contact the Compliance Hotline: 877-217-4779 www.windber.ethicspoint.com

COMPLIANCE HOTLINE INFORMATION

- The Hotline is available 24 hours a day, 365 days a year.
- Calls are not recorded or traced.
- You may call the Hotline anonymously.
- Information obtained via the Hotline is forwarded to the CSSMCW Compliance Officer for investigation/follow-up.

HOSPITAL COMPLIANCE INFORMATION

- Telephone calls may also be made directly to the Compliance Officer by calling 814-467-3955.
- No acts of retaliation or reprisal will be taken against anyone, who in good faith, contacts CSSMCW Management, Human Resources, the Compliance Officer, or the Hotline to report an issue, problem, concern, or violation or to make an inquiry.
- Reporting does not protect individuals from appropriate disciplinary action regarding their own performance or conduct; however, self-disclosure will be viewed favorably and may reduce potential disciplinary actions.
- A Compliance Issue Report Form is available on the employee Wintranet page at <u>http://wintranet/SitePages/Compliance.aspx</u>



Welcome to Well360 Virtual Health



Save time and get care — wherever it's convenient for you. With virtual visits, you can see a provider for symptoms and conditions that can be treated from home. You can even have prescriptions and refills sent to your preferred pharmacy.*

You also have virtual access to:

Behavioral health

Get the care you need to feel your best. Meet with a therapist or psychiatrist for services like talk therapy and medication management.

Urgent care

Doctors are available 24/7 to treat minor injuries and ailments like colds, flu, sprains, ear pains, and more. **Good news:** To keep all your health in one place, Well360 Virtual Health is now exclusively available in the **My Highmark app** under the **Get Care** section.



Just scan this QR code to download the app or visit the website at **MyHighmark.com** to get care today.



Because Life.™